ELTON JOHN

AND HIS BAND

FRIDAY 22 SEPTEMBER · MACKAY · BB PRINT STADIUM

BOX OFFICE OPENS 4:00PM · GA STANDING HILL GATES OPEN 5:00PM
RESERVED SEATING GATES OPEN 5:30PM · BUSBY MAROU 7:00PM
ELTON JOHN 8:00PM (APPROXIMATE FINISH 10:00PM)

FINAL TICKETS ON SALE NOW FROM MOSHTIX.COM.AU

VENUE & SHOW INFORMATION

BOX OFFICE: The Box Office is located approximately 20metres from Gate 2 Bridge Rd, adjacently, on Casey Ave. The Box Office opens at 4PM on show day.

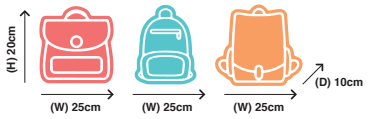
CLOAKROOM FACILITIES: The Cloakroom is located between Gates 1 and Gate 2.

PASS OUTS: Not available at this event.

BAGS – UPDATED SECURITY MEASURES:

Important! BAG SIZES WILL BE STRICTLY OBSERVED.

BB Print Stadium encourages patrons not to bring any bags, however, small bags (up to (W)25cm x (H)20cm x (D)10cm) will be permitted. All patrons with bags will be subject to bag checking and other security measures at external gates upon arrival at the venue. Please arrive early to ensure that you have plenty of time to proceed through security checks prior to entering the venue.



FOOD & BEVERAGES: This is a licensed event and there will be a large range of food and beverages available. Food and Beverage stalls are CASH-ONLY (no eftpos). Proof of age photo ID is required to purchase or consume alcohol, and service will not be provided to patrons who are under 18 years of age or intoxicated. The venue reserves the right to deny entry to and/or evict intoxicated patrons or under-age patrons found with alcohol. No alcohol can be removed from BB Print Stadium.

ELTON JOHN TOUR MERCHANDISE
From Beer Coolers to T-shirts, sold exclusively at the concert, priced from $15 - $50. Eftpos accepted.

ATM/CASH: ATMs on-site, however in the event of systems-failure and/or expiry, patrons are encouraged to bring enough cash for the concert's duration.

SMOKING: Smoking is prohibited in all parts of the venue except designated smoking areas.

FIRST AID: Located under the grandstand. Please alert event staff if you require assistance.

POLICE & SECURITY / ENTRY & EXPULSION:
For your safety, security guards, RSA Marshals and police will be on site. Please be aware that the following patrons may be denied entry to the event:

- Any person deemed to be intoxicated and/or disorderly
- Any person who does not comply with a request to conduct a bag search or security check
- Any person who does not comply with a request from any authorised person including the organiser/promoter, venue staff, security, or regulatory bodies
- Any person holding a ticket deemed to be tampered with or unauthorised

No unauthorised/unlicensed vendors allowed

WEATHER: The concert will proceed rain or shine. Only exceptionally severe weather conditions will affect the performance so be prepared for either scenario. Umbrellas are not permitted in the venue, so bring a raincoat or poncho if inclement weather is predicted.

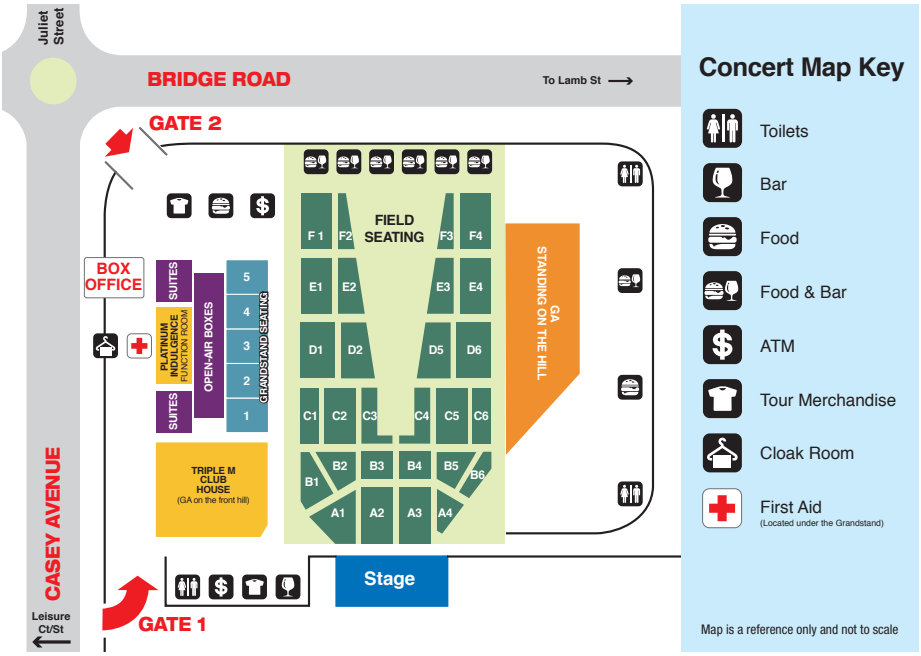
GETTING TO & FROM THE CONCERT

IMPORTANT INFORMATION:
Vehicle access to the concert precinct will be restricted to only those authorised. Because the local road network surrounding the stadium will be subject to changed traffic conditions, including road closures, and to avoid congestion, we strongly recommend all patrons:

- Allow plenty of travel time
- Consider public transport options and take advantage of the FREE Park-&-Ride shuttle service
- Take note of drop off/pick up locations and the walking distance thereafter
- Park legally and considerately

FREE Park-&-Ride SHUTTLE SERVICE (the closest stadium drop off):
Running at regular intervals on show day, FREE buses will transfer patrons to the stadium between 4 - 7:30PM, returning at the concert's conclusion, to and from the following locations:

- **Caneland Central Shopping Centre,** Matsuura Drive Bus Stop
- **MECC,** Alfred Street Bus Stop
- **Nebo Road,** Coral Cay Resort Bus Stop
- **Mackay Turf Club,** Ooralea (no highway pickup, car park only)
- **Mount Pleasant Shopping Centre,** Malcomson Street Bus Stop
- **Northern Beaches Central Shopping Centre,** Mackay-Bucasia Road Bus Stop (near Bowls Club)



TAXIS/LIMOUSINES:
Designated Drop off/Pick up point located at the corner of Bridge Road and Lamb Street (then an approx 10min walk to the stadium).

PUBLIC DROP OFF/PICK UP LOCATION: Lamb Street is the only designated pick up and drop off point available to private vehicles (and is then an approx 10min walk to the stadium). Patrons are encouraged to use the FREE Park-&-Ride shuttle service, which is the closest vehicle drop-off at the stadium.

PARKING: No parking is available in the immediate concert/stadium precinct. Limited paid car parking, until full, is available from 5PM in Harrup Park via Lamb Street, and on the Mackay Vigoro Fields via Juliet Street. A small fee shall apply, payable on site.

MOBILITY IMPAIRED/SPECIAL NEEDS PARKING & ACCESS: Exclusive to patrons presenting a valid Disability Parking Permit and corresponding authorised concert ticket, vehicle access and parking is available: driving from the Milton St end of Bridge Rd, turning into Leisure Ct/St, then into Casey Ave.
Patrons with Mobility Impairment should enter the stadium at Gate 1, Casey Ave.

CHANGED TRAFFIC CONDITIONS & ROAD CLOSURES:
Vehicle access to the concert/stadium precinct will be severely restricted and accessible to authorised vehicles only.

- Casey Avenue closed from 12PM
- Bridge Road closed (between Milton & Lamb Sts) from 4PM
- Juliet Street (between Black St & Casey Ave) restricted from 4PM

"GETTING TO & FROM" INFO & ENQUIRIES: mackay.qld.gov.au or 1300 622 529

WHAT TO BRING

- Concert tickets
- Valid photo ID
- Jacket or poncho for inclement weather. Umbrellas will not be permitted.
- Sunscreen and sun hat
- Comfortable shoes
- Small personal cameras and camera phones are permitted. Professional cameras with detachable lenses and all video recording devices are not permitted.
- Please remember that there are limited ATM facilities at the venue, so come prepared with enough cash for the evening

WHAT NOT TO BRING/PROHIBITED ITEMS

Prohibited Items include but are not limited to:

- Alcohol
- Glass (jars, bottles, containers, mirrors and perfumes)
- Air horns
- Weapons or explosives of any kind (including potential missiles)
- Illegal substances
- Animals (excluding service dogs such as guide dogs and police or emergency service dogs)
- Nitrous oxide bulbs and canisters
- Flares, fireworks, sparklers, explosives, or any fire twirling equipment
- Fires and open flames
- Flammable liquids
- Instruments
- Advanced personal vapourisers (or modified APVs) or liquid refills for E-Cigarettes
- Sound systems
- Portable laser equipment and pens
- Sharpies, markers, paint cans or paint pens
- Drones or other remote-control devices
- Couches and chairs
- Anything studded (i.e. belts, wristbands etc.)
- Audio or video recording devices (including GoPro and similar)
- Professional photography equipment (e.g. telephoto lenses; any lens over 20cm; any detachable lens; stands or other commercial equipment or anything deemed by Event staff to be professional photography equipment)
- Monopods, tripods or attachment sticks (selfie-sticks)
- Skateboards, scooters, wagons, carts, rollerblades, roller skates, bicycles, quad-bikes, segways, hoverboards, self-balancing scooters or any personal motorised vehicles
- Unauthorised solicitation materials including handbills, flyers, stickers, beach balls, give-aways, samples, or other promotional items
- Any other item deemed to be dangerous or offensive or potentially dangerous by Event organisers (in their discretion)
- Eskies and coolers
- Umbrellas

IMPORTANT INFORMATION

RESERVED SEATING PATRONS: While reserved seating is available at this concert, please note that patrons may stand during the performance. Please be considerate of those around you wherever possible.

ENTRY GATES: Please refer to the gate number printed on your ticket. Patrons must occupy the seat or area specified on their concert ticket.

"GENERAL ADMISSION STANDING ON THE HILL" PATRONS: We ask all patrons on the GA Standing Hill to remain mindful of those around them and be space conscious when reserving areas. We want to ensure that everyone is comfortable and has a great view of the concert.

Patrons holding a GA Standing Hill ticket will not be permitted into the seated sections within the venue. Patrons holding Reserved Seating tickets will not be permitted in the GA Standing Hill section.

PHOTO ID: Photo ID is essential: acceptable ID is a current and valid Australian Photo Drivers Licence or Passport. Please check with the venue for any other acceptable forms of photo ID.

ADMISSION: Intoxicated persons will not be admitted. The Promoter reserves the right to refuse admission to any person.

Please refer to the moshtix website for ticket purchase Terms & Conditions.

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All information is correct at the time of publication and is subject to change without notice.